

Georgia Mountains Healthcare Coalition

(Region B) Quarterly Meeting



Presented by: Matthew Crumpton

Date: May 22, 2019

Agenda

Georgia Mountains Healthcare Coalition (Region B) Quarterly Meeting Agenda

May 22nd 10:00 AM – 1:00 PM



Lanier Technical College Ramsey Conference Center
2535 Lanier Tech Drive, Georgia 30507

- Opening Remarks and Introductions
- Coalition information/updates
 - Region B website
- Training Updates
 - TECC, BDLS, ENPC, ICS 300 & 400, TEPW
- Exercises
 - Active Shooter Table Top Exercise After Action Report
 - Coalition Surge Test
 - Communications Drill
- Workgroup for Response Plan
- Multi Year Training and Exercise Plan
- Ebola Grant Funding - Bioesque Demo
- PH, GHA and State Updates
- Hospital, EMA, LTC, Behavioral Health, ARC, other partner updates
- Open Forum

Future Region B Coalition Meeting Dates:

August 21st – NGMC Braselton – Education Conference Room

November 20th - location to be determined. Hosts welcome!

MATF (Mutual Aid Task Force) Meetings: September 13 (Fri), Dec 12 (Th)

Location: Georgia Public Safety Training Center Bay A; 1000 Indian Springs Drive Forsyth, GA

- Other happenings:
 - ITDN Tabletop Exercise

Matthew Crumpton, NRP, MEP, CEM-GA, EMHP

Emergency Preparedness Manager
Northeast Georgia Health System
743 Spring Street
Gainesville, GA 30501
(O): 770/219-1823

Donna Sue Campbell

Emergency Preparedness Healthcare Liaison
District 2 Public Health
1280 Athens St.
Gainesville, GA 30507
(p) 770-535-6989

Website



www.garegionb.org

Training Updates:

- **March 4-6 – 2nd Tactical Emergency Casualty Care Course - Hall County Sheriffs Training Complex - *SUCCESS***
- **March 11-12 – Trauma Nurse Core Class – Chatuge Regional Hospital - *SUCCESS***
- **Rural Trauma Development Course - Delayed**
- **Emergency Nurse Pediatric Care Course**
 - *SUCCESS*
- **September 24-26 – 3rd Tactical Emergency Casualty Care Course - Hall County Sheriffs Training Complex**

Training Updates:

- **May 31st – Basic Disaster Life Support (3 Slots)**
- **June 3-5 – ICS Intermediate Incident Command (FULL)**
- **June 6-7 – ICS Advanced Incident Command (2 Slots)**
- **Applying Incident Command to Your Healthcare Facility Response – As you request**

Exercises Update

- Regional Active Shooter TTX AAR
- Regional Active Shooter FSE
- Coalition Surge Test
- Communications Drills (2x a year required)
- Operation Wesley Infectious Disease Tabletop

What is in the AAR?



Georgia Mountains Healthcare Coalition

Regional Active Shooter Tabletop Exercise

March 14, 2019

AFTER ACTION REPORT IMPROVEMENT PLAN

- What was the exercise?
- How was it planned?
- Who participated?
- What did we learn?
- Where do we go from here?



Exercise Overview

Exercise Overview	
Exercise Name	Georgia Mountains Healthcare Coalition –Regional Active Shooter Tabletop Exercise
Exercise Date	March 14, 2018
Scope	This discussion-based exercise focuses on Georgia Mountains Healthcare Coalition healthcare facilities' and community partners' ability to respond to a regional pandemic event. This will include reviewing local and regional response plans, as well as engaging in discussion to address potential gaps that may exist.
Mission Areas	Prevention, Protection, Mitigation, and Response
Core Capabilities	Cap 1: Foundation for Health Care and Medical Readiness Cap 2: Health Care and Medical Response Coordination Cap 3: Continuity of Health Care Service Delivery Cap 4: Medical Surge
Objectives	<ul style="list-style-type: none"> The Georgia Mountains Healthcare Coalition will coordinate requests and maintain a common operating picture throughout an active shooter event in accordance with the Georgia Mountains Healthcare Coalition Coordination Plan. The Georgia Mountains Healthcare Coalition will utilize available, interoperable communications systems and platforms to maintain situational awareness throughout a regional active shooter event in accordance with the Georgia Mountains Healthcare Coalition Coordination Plan. The Georgia Mountains Healthcare Coalition members will request, mobilize, and demobilize regional and/or state assets during a medical surge/ active shooter response in accordance with regional plans and protocols. The Georgia Mountains Healthcare Coalition healthcare facilities and response partners will coordinate the placement of and clinical care for a surge of patient/residents throughout the region during an active shooter event in accordance with applicable surge plans.
Threat or Hazard	Active Shooter in Medical Facility
Scenario	<p>A landscaping crew notices a red Ford Mustang approach the medical office building at an accelerated speed and park illegally in front of the building. A white male exits the vehicle dressed in blue jeans and a red flannel shirt. Upon exiting the car, he reaches into the backseat and pulls out a black backpack and is soon observed entering the medical office building through the front door. A front seat passenger appears to move over to the driver's seat after the backpack is retrieved.</p> <p>Shortly after the male enters the building, the landscaping crew hears loud screams and "popping noises" similar to gun shots coming from inside the medical office building. Several visitors and patients are then seen fleeing the building. After several minutes, the gunman exits the building and gets back in the red Pontiac Sunfire, which leaves the scene at a high rate of speed.</p>
Sponsors	Georgia Mountains Healthcare Coalition, Northeast Georgia Health System Regional Coordinating Hospital; Georgia Department of Public Health
Participating Organizations	117 Participating Healthcare Organizations and Community Partners (<i>see page 6 for complete listing</i>)

Participating Organizations

- Ability Pediatric Therapy, LLC
- Acts Retirement
Life Communities Lanier Village Estates
- Air Life Georgia
- American Red Cross
- Banks County Coroner
- Barrow County Emergency Services
- Barrow County EMA
- Bell Minor Home
- Braselton Endoscopy Center
- Brown Health and Rehabilitation
- Center for Spine and Pain Medicine
- Chatuge Regional Hospital
- Chatuge Regional Nursing Home
- Chelsey Park Health and Rehabilitation
- Clearview Behavioral Health
- Davita Braselton
- Davita Gainesville
- Davita Jesse Jewel Dialysis
- Dawson County Fire
- Ethica Health
- Fresenius Kidney Care
- Fresenius Kidney Care - Braselton
- Fresenius Kidney Care – Lake Lanier
- Gainesville Endoscopy Center
- Gainesville Fire Department
- Gateway Health and Rehab
- Georgia ARES
- Georgia Department Public Health District 2
- Georgia Department of Public Health District 3-2
- Georgia Department of Public Health District 5-1
- Georgia Department of Public Health District 10
- Georgia Emergency Management Agency /Homeland Security
- Georgia Health Care Association
- Georgia Mountains Healthcare Coalition
- Georgia Mountains Health Services, Inc
- Gold City Health and Rehab
- Habersham Medical Center
- Hall County 911/EOC
- Hall County ARES
- Hall County EMA
- Hall County Fire Services
- Hall County Sheriff's Department
- Hospice of NGMC
- Jackson ARES
- Kindred Hospice, Gainesville
- Lumpkin County EMA
- Medlink Georgia – Inc.
- Mountain View Health and Rehab
- New Horizons Lanier Park
- New Horizons Limestone
- Northeast Georgia Medical Center - Barrow
- Northeast Georgia Medical Center - Braselton
- Northeast Georgia Medical Center – Gainesville
- Northeast Georgia Medical Center –
Laurelwood
- Pruitt Health - The Oaks Limestone
- PruittHealth Home Health - Gainesville
- PruittHealth-Toccoa
- Regency Southern Care Hospice
- St. Mary's Health Care System
- Specialty Orthopaedics Surgery Center
- Specialty Spine and Pain
- Stephens County Hospital
- SunCrest Home Health
- The Gables at Cobb Village Assisted Living
- The Oaks Scenic View
- Towns County ARES
- Towns County EMA
- Tugaloo Home Health
- Union County Emergency Management Agency
- Union County Nursing Home
- Union General Hospital
- University of North Georgia
- UNG, Police Department
- US Renal Care
- White County Emergency Management
- WillowBrooke Court at Lanier Village Estates

Regional Analysis of Core Capabilities

Aligning exercise objectives and core capabilities provides a consistent taxonomy for evaluation that transcends individual exercises to support preparedness reporting and trend analysis. Table 1 includes the exercise objectives, aligned core capabilities, and performance ratings for each core capability as observed during the exercise and determined by the evaluation team.

Summary of Core Capability Performance

Objective	Core Capability	Discussed with No Gaps Identified (N)	Discussed with Some Gaps Identified (S)	Discussed with Major Gaps Identified (M)	Unable to be Discussed (U)
1. The Georgia Mountains Healthcare Coalition will coordinate requests and maintain a common operating picture throughout an active shooter event in accordance with the Georgia Mountains Healthcare Coalition Communications Coordination Plan.	Health Care and Medical Readiness		S		
2. The Georgia Mountains Healthcare Coalition will utilize available, interoperable communications systems and platforms to maintain situational awareness throughout a regional active shooter event in accordance with the Georgia Mountains Healthcare Coalition Communications Coordination Plan.	Health Care and Medical Response Coordination		S		
3. The Georgia Mountains Healthcare Coalition members will request, mobilize, and demobilize regional and/or state assets during a medical surge/ active shooter response in accordance with regional plans and protocols.	Continuity of Health Care Service Delivery		S		
4. Georgia Mountains Healthcare Coalition healthcare facilities and response partners will coordinate the placement of and clinical care for a surge of patient/residents throughout the region during an active shooter event in accordance with applicable surge plans.	Medical Surge		S		

Ratings Definitions:

- **Discussed with No Gaps Identified (N):** The targets and critical tasks associated with the capability were discussed in a manner that fully addressed the objective(s) without identifying any operational gaps in current policies, plans, and protocols. Existing policies, plans, and protocols are effective and are not perceived to need additional updates at this time. Staff members are fully trained and understand the existing protocols.
- **Discussed with Some Gaps Identified (S):** The targets and critical tasks associated with the capability were discussed in a manner that addressed the objective(s). While plans are currently in place, some operational gaps were identified. Plans need to be expanded and/or altered to better address identified gaps. Additional training and education on existing plans may also be required.
- **Discussed with Major Gaps Identified (M):** The targets and critical tasks associated with the capability were discussed in a manner that addressed the objective(s). It was recognized that major operational gaps are present. Needed plans, policies, and protocols may not exist. Current plans are not coordinated with coalition partners and will be difficult to effectively operationalize during a regional response. Training and education on any new plans or protocols will be required.
- **Unable to Discuss (U):** The targets and critical tasks associated with the capability were not discussed in a way which allows for evaluation of the identified objective(s).

Regional Analysis of Core Capabilities

Top Strengths

The following areas were recognized as major strengths of the Coalition during the incident:

- ❖ Most represented facilities and agencies noted having **Emergency Operations Plans (EOPs) available** and were familiar with the triggers for plan activation and implementation.
- ❖ Most represented facilities have **existing Memoranda of Understanding (MOUs) with other agencies**, including private corporations, to help procure additional supplies during an event.
- ❖ All participating groups were very **cognizant of their specific vulnerabilities** at each respective agency.
- ❖ Most facilities have and are familiar with many forms of **redundant communications and platforms available** for emergencies, as Everbridge and GHA911 WebEOC were widely used across the region
- ❖ Most participating facilities were **aware of available community partners and local resources**, and report knowledge and utilization of the **Regional Communication Coordination Plan** and the resources available through the Healthcare coalition.
- ❖ A few participating facilities reported having **great coordination with local law enforcement**; having provided them with maps, plans, keys, and access to their facility for use during an emergency such as an Active Shooter incident.



Top Areas of Improvement

The primary identified opportunities for improvement for the Coalition were as follows:

- ❖ The Regional Active Shooter Tabletop exercise brought up questions for most participants regarding **possible gaps in their facility's lockdown procedures, security and levels of access, and back up security measures** such as panic buttons.
- ❖ Most participating facilities identified **gaps in communication of and education on EOPs and training for staff**, specifically on Active Shooter awareness and response activities.
- ❖ Many facilities have **not coordinated with local law enforcement and first responders** regarding access to and maps of their facility to utilize during an active shooter incident, nor have they trained staff on how to safely receive personnel responding to an active shooter situation in their facility.
- ❖ Some facilities' plans **do not include sound and feasible evacuation plans for use in an active shooter incident** that includes a secondary location for incident command and/or safe meeting spot.
- ❖ Some organizations identified **Critical Incident Stress Management** as an area of improvement during the TTX.



Improvement Plan Worksheet:

Core Capability	Issue/Area for Improvement	Corrective Action	Capability Element	Primary Responsible Organization	Start Date	Completion Date
Foundations for Healthcare and Medical Readiness	Train and Prepare the Healthcare and Medical Workforce	a. Conduct education and training on Regional Communications Coordination Plan.	Training	Coalition Executive Team	May 22, 2019	
		b. Conduct operations-based exercises following the determination of plan triggers to address operational gaps that may manifest	Exercise	Coalition Executive Team	May 22, 2019	
		c. Provide education on what triggers the creation of a GHA911 WebEOC event log.	Training	Coalition Executive Team	May 22, 2019	
	Ensure Preparedness is Sustainable	a. Ensure its members understand the Role of the Healthcare Coalition b. Utilize upcoming planning meetings and regional events to educate all members on the roles the coalition may play during an extended regional response.	Training	Coalition Executive Team	May 22, 2019	
	Develop a Health Care Coalition Preparedness Plan	a. Healthcare facilities should contact the local EMA to discuss specific roles and responsibilities during a community healthcare emergency. - This should cover what resources the EMA could be able to assist in procuring and how situational awareness will be maintained between agencies.	Planning	Coalition Executive Team	May 22, 2019	
Health Care and Medical Response Coordination	Utilize All Available Communications Systems and Platforms	a. Assist Healthcare facilities and community partners who are unfamiliar with GHA911 WebEOC and Everbridge with additional information and training -New users can request an electronic account via (www.gha911.org). -The Georgia Hospital Association also offers free webinars and in-person training courses for each system. - A quick start guide for the GHA911 event logs can also be found in the appendices of this document.	Training	Coalition Executive Team	May 22, 2019	
		b. Coalition messaging should be conducted through multiple modalities to ensure that email messages are not being missed and that other communications platforms are available, should the internet be unavailable.	Planning	Coalition Executive Team	May 22, 2019	
	Develop and Coordinate Healthcare Organization and Healthcare Coalition Response Plans	a. Work with regional healthcare facilities/ community partners to obtain accurate emergency contact information for each, especially public safety and county EM. b. Add Coalition contact information to Everbridge and test regularly	Planning	Coalition Executive Team	May 22, 2019	

Improvement Plan Worksheet:

Core Capability	Issue/Area for Improvement	Corrective Action	Capability Element	Primary Responsible Organization	Start Date	Completion Date
	Coordinate Response Strategy, Resources, and Communications	a. Complete a resource coordination plan that includes information on request and distribution of resources. This plan should be transparent in its identification of how resource needs will be assessed and what, if any, priority will be given.	Planning	Coalition Executive Team	May 22, 2019	
		b. Formalize mobilization and demobilization plans and resource request protocols for use by coalition members - Education on plan and protocol to coalition members	Planning	Coalition Executive Team	May 22, 2019	
		c. Establish a JIC and exercise it; Provide PIO Training to representatives across the region.	Training	Coalition Executive Team	May 22, 2019	
		d. Ensure that local fire and law enforcement agencies receive needed information and updates concerning active shooter response	Planning	Coalition Executive Team	May 22, 2019	
		e. Educate on what elements are most appropriate for inclusion in a regional event log. Integrate GHA911 WebEOC training into upcoming coalition meetings - specifically EEI list and updated posting protocols -Discuss and draft a protocol for use when replying to other members' postings during a WebEOC Event	Training	Coalition Executive Team	May 22, 2019	
Continuity of Health Care Service Delivery	Maintain access to non-personnel resources during an emergency	a. Conduct an extensive inventory of regional assets and assemble a database that allows users to know who controls which regional assets, whether they are currently available, and who to contact to request use of a resource.	Planning	Coalition Executive Team	May 22, 2019	
	Plan for and Coordinate Health Care Evacuation and Relocation	a. Members at each healthcare facility should evaluate their respective plans to ensure that alternate care sites are included. Plans for alternate care sites should include provisions for possible resource and/or staffing needs.	Planning	Coalition Executive Team	May 22, 2019	
	Protect Responders' Safety and Health	a. Coalition members should work together to loosely inventory PPE supply levels to determine what regional gaps are greatest. Additional resources may be made available through realignment.	Equipment	Coalition Executive Team	May 22, 2019	
		b. Coordinate PPE with Local Fire/Law Enforcement Personnel by reaching out to leaders within Local Fire/Law Enforcement and answering questions concerning PPE	Equipment	Coalition Executive Team	May 22, 2019	
	Plan for Continuity of Operations	a. Utilize existing relationships with volunteer and student organizations to recruit possible disaster volunteers.	Planning	Coalition Executive Team	May 22, 2019	

Improvement Plan Worksheet:

Core Capability	Issue/Area for Improvement	Corrective Action	Capability Element	Primary Responsible Organization	Start Date	Completion Date
		b. Healthcare agencies should consider utilizing volunteers in the SERV-GA system				
Medical Surge	Plan for a Medical Surge	a. Update Regional Surge Plan to act as a regional response plan and determine how to best revise it to reflect a coalition response -In order to update the plan, the coalition must ensure all parts of plans are still viable, systems referenced are still in use, and that the facilities covered within the plan are comprehensive and reflect the current healthcare community.	Planning	Coalition Executive Team	May 22, 2019	
		b. Train on an updated regional plan to ensure that coalition members are knowledgeable of their respective roles and responsibilities during an active shooter response	Training	Coalition Executive Team	May 22, 2019	
		c. Incorporate Medical Surge into the Health Care Coalition Response Plan; to include EMS organizations, the HCC, and its members	Planning	Coalition Executive Team	May 22, 2019	
	Provide Pediatric Care Coordination during a Medical Surge Response	a. Distribute appropriate CHOA contact information and flyer.	Planning	Coalition Executive Team	May 22, 2019	
		b. Work with CHOA to make a checklist of needed information for pediatric transfer call (based on transfer center questions).	Planning	Coalition Executive Team	May 22, 2019	

Exercises: Regional FSE



- 35 Agencies participated
 - Feedback from those present:

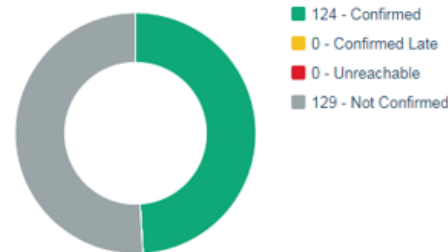
- American Red Cross
- Barrow County Emergency Services
- Barrow County EMA
- Chatuge Regional Hospital
- Chatuge Regional Nursing Home
- Children's Healthcare of Atlanta
- Gainesville Fire & Emergency Services
- Gainesville Police Dept
- Georgia ARES
- Georgia Department of Public Health
- Georgia Department Public Health District 2
- Georgia Department of Public Health District 3-2
- Georgia Department of Public Health District 3-2
- Georgia Department of Public Health District 3-5
- Georgia Department of Public Health District 4
- Georgia Department of Public Health District 5-2

- Georgia Department of Public Health District 8-1
- Georgia Department of Public Health District 10
- Georgia Health Care Association
- Georgia MedPort Ambulance Service
- Georgia Mountains Healthcare Coalition
- Hall County 911/EOC
- Hall County ARES
- Hall County EMA
- Hall County Fire Department
- Northeast Georgia Medical Center - Barrow
- Northeast Georgia Medical Center - Braselton
- Northeast Georgia Medical Center – Gainesville
- Northeast Georgia Medical Center – Laurelwood
- Piedmont Athens Regional Medical Center
- Towns County ARES
- Towns County EMA
- Union County Emergency Management Agency
- Union County Nursing Home
- Union General Hospital

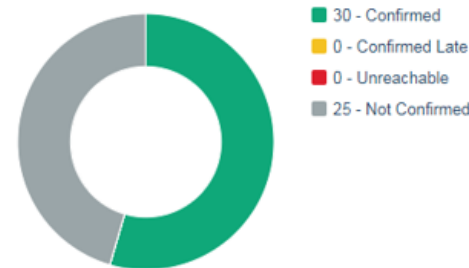
Exercises: Communications Drills

- 5.3.2019:
 - Active Shooter FSE
 - Everbridge
 - GHA911 WebEOC

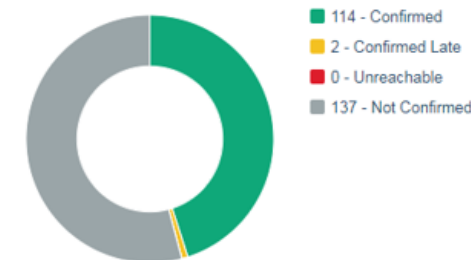
1. May 03, 2019 09:15:00 EDT **Exercise - Active Shooter/Mass Casualty Incident**
THIS IS AN EXERCISE The Georgia Mountains Healthcare Coalition has begun the Active Shooter/Mass Casualty Incident. The Web EOC Event log is active as titled "[Mass Casualty] – 2019 Georgia Mountains Healthcare Coalition Full Scale Exercise – May 3". Matthew Crompton / 770-219-1823 THIS IS AN EXERCISE



2. May 03, 2019 10:15:00 EDT **Bed Count Update**
This is an exercise – this is an exercise – this is an exercise – All hospitals are asked to list their bed availability in GHA911. Matthew Crompton 770-219-1823



3. May 03, 2019 12:00:00 EDT **INDEX Hotwash**
THIS IS AN EXERCISE ENDEX has occurred. There will be a regional hotwash at 2:30 pm. Conference Call in number: 800-617-4268 Participant Code - 4 4 9 8 3 4 2 # Matthew Crompton / 770-219-1823 THIS IS AN EXERCISE



Exercises: Communications Drills

- 5.3.2019:
 - Active Shooter FSE
 - Everbridge
 - GHA911 WebEOC

Comment	Entered By	Organization	Entry Date
Bill - KE4SU on site at UGH with W752R, K4KKM, A4ETH, A4VZ, KF4CU. K4 MPZ on location at Farmers Market.	William Spencer	Amateur Radio Emergency Service (ARES)	May 3, 2019 at 9:10 AM
Union City Hoss on line and operational	Don Frenck	Amateur Radio Emergency Service (ARES)	May 3, 2019 at 9:10 AM
WE4EOC Hall County Communicator online at Hall County EOC	Terry Mize	Amateur Radio Emergency Service (ARES)	May 3, 2019 at 9:16 AM
Amateur Radio NG4HS station online- Joe Martin, Ron Harris on station	Joe Martin	Amateur Radio Emergency Service (ARES)	May 3, 2019 at 9:18 AM
Monitoring situation and location, preparing for lockdown	Michelle Sloan	Specialty Orthopaedics Surgery Center	May 3, 2019 at 9:19 AM
Region 8/Georgia Mountains Healthcare Coalition and District 2 Public Health are monitoring WebEOC Event logs and other communications. Donna Sue Campbell 770-851-3089	Donna Sue Campbell	Public Health District 2 (Gainesville)	May 3, 2019 at 9:20 AM
open up incident command	Amy Grubbs	Union General	May 3, 2019 at 9:21 AM
location of incident command classroom b	Amy Grubbs	Union General	May 3, 2019 at 9:21 AM
Bill, KE4SU logged off by other user??????? Successfully logged back on.	William Spencer	Amateur Radio Emergency Service (ARES)	May 3, 2019 at 9:26 AM
RCH Monitoring. NGHS-GSV incident command can be reached at 770-219-2000.	Walker Schlundt	Northeast Georgia Medical Center - Gainesville	May 3, 2019 at 9:29 AM
Union County Emergency Operations Center open at Level II staffing for DRILL.	Brent Long	Union County Emergency Management Agency	May 3, 2019 at 9:38 AM
Monitoring the situation for Ethica Health managed facilities.	Kevin Chamblee	Ethica Health and Retirement Communities	May 3, 2019 at 9:37 AM
Willowbrook Court at Lanier Village Estates monitoring and on standby. Tamey 5th 404-275-0072	Tamey 5th	Willowbrook Court at Lanier Village Estates	May 3, 2019 at 9:39 AM
Chattahoochee Regional Hospital on lockdown, incident command open, and currently receiving patients from incident.	Krystal Young	Chattahoochee Regional Hospital	May 3, 2019 at 9:43 AM
WE4EOC established contact with K4C4RH Chattahoochee Hospital on W4TLI repeater 145.310	Terry Mize	Amateur Radio Emergency Service (ARES)	May 3, 2019 at 9:54 AM
Gainesville - giving to contact you on K08 D-star	Don Frenck	Amateur Radio Emergency Service (ARES)	May 3, 2019 at 9:57 AM
Operations Plan Lockdown Ready ED WENS notification control Media/Family Triage Transfer	Amy Grubbs	Union General	May 3, 2019 at 10:05 AM

Comment	Entered By	Organization	Entry Date
Runners pulled from other departments to help with moving around equipment and blood supplies	Amy Grubbs	Union General	May 3, 2019 at 10:05 AM
Families to the cafeteria	Amy Grubbs	Union General	May 3, 2019 at 10:05 AM
Media to an off-site location	Amy Grubbs	Union General	May 3, 2019 at 10:06 AM
NGHS-GSV has activated Code: Triage III. Incident Command is now online.	Walker Schlundt	Northeast Georgia Medical Center - Gainesville	May 3, 2019 at 10:06 AM
Helicopter mechanical problem had to put back to here at UGH	Amy Grubbs	Union General	May 3, 2019 at 10:07 AM
All available clinical staff to ER	Amy Grubbs	Union General	May 3, 2019 at 10:07 AM
ORs prepped and ready with physicians on standby	Amy Grubbs	Union General	May 3, 2019 at 10:07 AM
Runners have delivered radios to all department heads	Amy Grubbs	Union General	May 3, 2019 at 10:07 AM
Drill: Mass casualty	Lynne Krieger	Northeast Georgia Medical Center Barrow	May 3, 2019 at 10:07 AM
Check in with security - requested security take ER another radio	Amy Grubbs	Union General	May 3, 2019 at 10:08 AM
Materials Management has 12 chest tubes - ER has requested 5	Amy Grubbs	Union General	May 3, 2019 at 10:09 AM
6 traumas left - sent 1 via helicopter to NE Georgia - staffing ok at this point.	Amy Grubbs	Union General	May 3, 2019 at 10:10 AM
Chesley Park Available	Terry Head	Chesley Park Health and Rehab	May 3, 2019 at 10:11 AM
two patient trackers on way to ED right now - notified ED	Amy Grubbs	Union General	May 3, 2019 at 10:11 AM
Chesley Park Available	Terry Head	Chesley Park Health and Rehab	May 3, 2019 at 10:11 AM
Contact with NE Georgia - telephones and cell phones have gone down - all communication is down	Amy Grubbs	Union General	May 3, 2019 at 10:12 AM
Contact ED all info for transfers must go through incident command.	Amy Grubbs	Union General	May 3, 2019 at 10:13 AM
Walkies and ham radio available to communicate with others	Amy Grubbs	Union General	May 3, 2019 at 10:13 AM
TEST: 1000: ED requesting assistance for multiple patients and will need clinical assistance.	Lynne Krieger	Northeast Georgia Medical Center Barrow	May 3, 2019 at 10:13 AM
Send security to UCNH to update them on current status	Amy Grubbs	Union General	May 3, 2019 at 10:14 AM
Nursing home taken care of - information to be delivered	Amy Grubbs	Union General	May 3, 2019 at 10:15 AM
Heather is on her way to get a bed contact	Amy Grubbs	Union General	May 3, 2019 at 10:15 AM
Runner to patient access to update bed count on Web EOC	Amy Grubbs	Union General	May 3, 2019 at 10:16 AM
Chattahoochee has transferred all of their patients	Amy Grubbs	Union General	May 3, 2019 at 10:17 AM
Incoming helicopter	Amy Grubbs	Union General	May 3, 2019 at 10:17 AM
1010: ED requesting assistance with transferring gcs to Piedmont ARCN	Lynne Krieger	Northeast Georgia Medical Center Barrow	May 3, 2019 at 10:18 AM

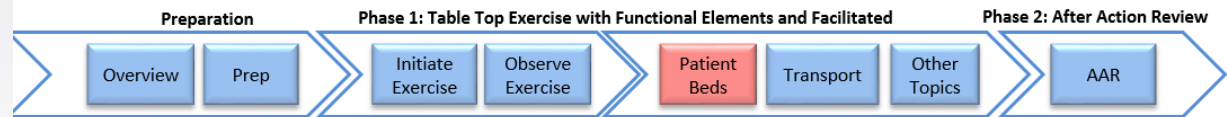
Comment	Entered By	Organization	Entry Date
Hall County EMA has reported that Hall County LEOs have reported up to 20 gunshot victims on site.	Walker Schlundt	Northeast Georgia Medical Center - Gainesville	May 3, 2019 at 10:20 AM
ICU 3 LOR 2 Floor 20 Bed Count	Amy Grubbs	Union General	May 3, 2019 at 10:20 AM
Pharmacy contacted Backup trays in ED	Amy Grubbs	Union General	May 3, 2019 at 10:20 AM
DRILL: Registration and security notified and are directing press to 3rd floor and families to waiting room.	Lynne Krieger	Northeast Georgia Medical Center Barrow	May 3, 2019 at 10:21 AM
NGHS-GSV is requesting the portable morgue be made available as multiple fatalities have been reported on Hall County scene.	Walker Schlundt	Northeast Georgia Medical Center - Gainesville	May 3, 2019 at 10:21 AM
Radiology contacted to check in Chest x-rays, CT scans	Amy Grubbs	Union General	May 3, 2019 at 10:21 AM
Wound care has MD and 4 nurses to go to ED	Amy Grubbs	Union General	May 3, 2019 at 10:22 AM
Sending runner down to ED to check on patient status	Amy Grubbs	Union General	May 3, 2019 at 10:22 AM
1018: DRILL: District 10 public health notified of event and need for transfer of 1 STEMI and 3 trauma gcs	Lynne Krieger	Northeast Georgia Medical Center Barrow	May 3, 2019 at 10:23 AM
Monitoring exercise. Piedmont Athens Regional has been notified of 1 STEMI and 3 trauma patients and will reply via WebEOC . Elisabeth.Wilson@dph.ga.gov 706-227-7186	Elisabeth Wilson	Public Health District 10 (Northeast)	May 3, 2019 at 10:23 AM
DRILL: ED continuing to ask for extra help if available. HR reaching out to system for more clinical help. Quality, lab, radiology sending staff to assist.	Lynne Krieger	Northeast Georgia Medical Center Barrow	May 3, 2019 at 10:24 AM
Piedmont Athens Regional Transfer Call Center #: (706) 475-7799	Phillip Carpenter	Athens Regional Medical Center-RCH	May 3, 2019 at 10:24 AM
ED need to get a 30 year old with a stomach laceration to NE Georgia	Amy Grubbs	Union General	May 3, 2019 at 10:26 AM
Bed count updated	Terry Head	Chesley Park Health and Rehab	May 3, 2019 at 10:26 AM
continuing to monitor the situation. DRILL: Lab reporting no 0 egg blood in building, receiving 10 units for Piedmont ARMC. Mass Fatality Trailer will be moved to NGHS Gainesville as requested (notionally). PH has been in contact with NGHS incident command regarding details. Donna Sue Campbell 770-851-3089	Lynne Krieger	Northeast Georgia Medical Center Barrow (Gainesville)	May 3, 2019 at 10:28 AM
Nether Saint Mary's nor Piedmont Athens Regional (trauma center) are currently on diversion.	Phillip Carpenter	Athens Regional Medical Center-RCH	May 3, 2019 at 10:28 AM
Possible 2 or 3 more transfers to NE Georgia - need to contact and get the ok to proceed	Amy Grubbs	Union General	May 3, 2019 at 10:26 AM
We need to transfer 2 or 3 patients to NE Georgia - ham radio requesting confirmation	Amy Grubbs	Union General	May 3, 2019 at 10:28 AM
Ham radio contact made with NE Georgia Medical center in Gainesville. Transfer of patients confirmed.	William Spencer	Amateur Radio Emergency Service (ARES)	May 3, 2019 at 10:30 AM
No more patients incoming current ED patient count 7 trauma	Amy Grubbs	Union General	May 3, 2019 at 10:30 AM

Comment	Entered By	Organization	Entry Date
NE Georgia has been notified regards transfers needed - waiting on approval	Amy Grubbs	Union General	May 3, 2019 at 10:31 AM
move ham radio operator from UCNH to UGH ED	Amy Grubbs	Union General	May 3, 2019 at 10:32 AM
Ham operator gn route to ED	William Spencer	Amateur Radio Emergency Service (ARES)	May 3, 2019 at 10:34 AM
Four families are in the cafeteria - security to check in	Amy Grubbs	Union General	May 3, 2019 at 10:34 AM
ham radio gn route to ED	Amy Grubbs	Union General	May 3, 2019 at 10:34 AM
1 official and 2 pending patients for transfer	Amy Grubbs	Union General	May 3, 2019 at 10:35 AM
DRILL: Report from EMS that shooter captured and area is not in danger at this time.	Lynne Krieger	Northeast Georgia Medical Center Barrow	May 3, 2019 at 10:36 AM
36 year old female with chest wound needs transfer	Amy Grubbs	Union General	May 3, 2019 at 10:36 AM
ED contacted by Security to check on resources needed - ED response ok now no additional resources needed at this time.	Amy Grubbs	Union General	May 3, 2019 at 10:37 AM
Ham radio operator now in place in ED	Amy Grubbs	Union General	May 3, 2019 at 10:38 AM
Still waiting on approval of transfers with NE Georgia	Amy Grubbs	Union General	May 3, 2019 at 10:40 AM
Message received from Union General by ARES. Forwarding to Patient Access.	Walker Schlundt	Northeast Georgia Medical Center - Gainesville	May 3, 2019 at 10:40 AM
Current status 6 patients currently in house - 2 transferred.	Amy Grubbs	Union General	May 3, 2019 at 10:41 AM
Acceptance of 3 transfer patients by NE Georgia - need to contact Air Life now - security going to Air Life to request service	Amy Grubbs	Union General	May 3, 2019 at 10:42 AM
Waiting on reply from Air Life	Amy Grubbs	Union General	May 3, 2019 at 10:43 AM
Exercise Exercise Exercise Mass Fatality Trailer cannot be moved due to proximity to active incident scene. Donna Sue Campbell 770-851-3089	Donna Sue Campbell	Public Health District 2 (Gainesville)	May 3, 2019 at 10:46 AM
3 more transfers needed - no response from Air Life - will contact LifeForce and others	Amy Grubbs	Union General	May 3, 2019 at 10:47 AM
Ham radio call to NE Georgia to see if they can contact Air Life to facilitate 3 additional transfers.	Amy Grubbs	Union General	May 3, 2019 at 10:48 AM
ED calling for acceptance of final 3 transfers.	Amy Grubbs	Union General	May 3, 2019 at 10:48 AM
1 admit and 6 transfer patients - waiting on transfers to go through	Amy Grubbs	Union General	May 3, 2019 at 10:50 AM
Due to the unavailability of the mobile morgue in our district we will reach out to health district region D.	Walker Schlundt	Northeast Georgia Medical Center - Gainesville	May 3, 2019 at 10:50 AM
Waiting on transport info	Amy Grubbs	Union General	May 3, 2019 at 10:51 AM
Air Life crew ready to transport - waiting on confirmation	Amy Grubbs	Union General	May 3, 2019 at 10:54 AM
DRILL: Piedmont ARMC has accepted 1 STEMI and 3 trauma gcs	Lynne Krieger	Northeast Georgia Medical Center Barrow	May 3, 2019 at 10:55 AM

Comment	Entered By	Organization	Entry Date
We have confirmation for all transfer patients - waiting on confirmation of actual transport.	Amy Grubbs	Union General	May 3, 2019 at 10:55 AM
Exercise Exercise Exercise Public Health will reach out to neighboring Health Districts regarding availability of Mass Fatality Trailer. When scene is secure District 2 will re-assess access to local Mass Fatality Trailer. Donna Sue Campbell 770-851-3089	Donna Sue Campbell	Public Health District 2 (Gainesville)	May 3, 2019 at 10:57 AM
1055: DRILL: All gcs are transferred. Drill is complete, pending hot wash.	Lynne Krieger	Northeast Georgia Medical Center Barrow	May 3, 2019 at 10:58 AM
Code Silver all clear	Amy Grubbs	Union General	May 3, 2019 at 10:59 AM
Our exercise is completed	Amy Grubbs	Union General	May 3, 2019 at 11:00 AM
NE GA Medical Center reports local transport services overwhelmed. Will advise when available.	William Spencer	Amateur Radio Emergency Service (ARES)	May 3, 2019 at 11:02 AM
UGH radio operators shutting down operations.	William Spencer	Amateur Radio Emergency Service (ARES)	May 3, 2019 at 11:05 AM
Exercise Exercise Exercise District 2 PH has notionally contacted Byron Lobsinger , DPH regarding request for Mass Fatality Trailer. Donna Sue Campbell 770-851-3089	Donna Sue Campbell	Public Health District 2 (Gainesville)	May 3, 2019 at 11:19 AM
NG4HS NOTIFIED TO SECURE NET FROM MASS CASUALTY DRILL	Terry Mize	Amateur Radio Emergency Service (ARES)	May 3, 2019 at 11:25 AM
NGHS-GSV Reports All Clear, and Exercise Completed. Incident Command to be closed momentarily.	Walker Schlundt	Northeast Georgia Medical Center - Gainesville	May 3, 2019 at 11:26 AM
Amateur Radio GHS Securing station.	Joe Martin	Amateur Radio Emergency Service (ARES)	May 3, 2019 at 11:28 AM
Still monitoring the situation.	Terry Head	Chesley Park Health and Rehab	May 3, 2019 at 11:42 AM
End Ex Everbridge message received Exercise has ended Regional Hotwash Conference at 2:30 cont call number: 800-617-4268 participant id: 449844228 Thanks to all who participated! Donna Sue Campbell 770-851-3089	Donna Sue Campbell	Public Health District 2 (Gainesville)	May 3, 2019 at 12:05 PM

Exercises: Coalition Surge Test

Facilitated Discussion: Patient Beds



Overview

Instructions

- * This worksheet (and the next 2 worksheets) will help you elicit information about patients and destinations, as well as conduct a discussion of the issues raised during the functional exercise.
- * Enter information from the facilities into the tables below. The scripts will automatically incorporate information from the tables.
- * If there are multiple evacuating facilities, please click the button at the bottom of the page to create additional space for data collection.
- * Before beginning, ensure that all participants are on the conference call. If possible, use WebEOC or a system that allows participants to view the same screen.

Talking points for initiating the facilitated discussion

- Introduce the discussion, addressing the following talking points:
- * Remind players that this is the second step of the coalition surge test exercise.
 - * Briefly describe who is joining the discussion (e.g., evacuating facilities, receiving facilities, EMS/patient transport, RHCC, others).



Coalition Surge Test

**An Exercise for Assessing and
Improving Health Care Coalition
Readiness**

© Rectangular Snip



Georgia Mountains Healthcare Coalition

Banks, Dawson, Hall, Habersham, Lumpkin, Rabun, Stephens, Towns, Union, and
White Counties

Response Plan

Date of Draft:

Feb 12, 2018

Date of Approval:

Thank you to
all
volunteers
who were on
the response
plan
work group

Requirements of plan

Capability 2: Health Care and Medical Response Coordination	Date Demonstrated
<ul style="list-style-type: none"> ▪ Support activities 	
<ul style="list-style-type: none"> • Activity 2: Develop a Health Care Coalition Response Plan <ul style="list-style-type: none"> ○ The HCC should develop a response plan that clearly outlines: <ul style="list-style-type: none"> ▪ Individual HCC member organization and HCC contact information ▪ Locations that may be used for <u>multi agency coordination</u> ▪ <u>Brief summary</u> of each individual member's resources and responsibilities ▪ Integration with appropriate ESF-8 lead agencies ▪ Emergency activation thresholds and processes ▪ Alert and notification procedures ▪ Essential Elements of Information (EIs) agreed to be shared, including information format (e.g., bed reporting, resource requests and allocation, patient distribution and tracking procedures, process for keeping track of unidentified [John Doe/Jane Doe] patients) ▪ Communication and information technology (IT) platforms and redundancies for information sharing ▪ Support and mutual aid agreements 	

Training Updates:

- **TECC**
 - **September 24 – 26**
 - **November 2019**
 - **March 2020**
- **BDLS**
- **ADLS**
- **ENPC**
- **TNCC**
- **TEPW**

Multi-year Training and Exercise Plan

- Formerly statewide annually
- Now will be Regional Plan
- Working on this today
- Please provide input!

Ebola Grant Funding

- Bioesque Demo

2019-2020 Budget

- \$152,000
 - Due May 31st
- Survey Completed by 17 people – 3 Generator requests; Training; Decon Equipment; AED's; 700/800 mghz radio; Update HAM to digital; PPE, Infection Control, and Surge Capacity Items

PH, GHA, and State Updates:

Updates from Hospitals, EMA, LTC, Behavioral Health, ARC, Other Partners

Meeting Wrap up

- Open Forum
- Future Dates
 - GMHC Quarterly Meeting:
 - August 21st – NGMC Braselton – Education Conference Room
 - November 20th – location TBD. Hosts welcomed!
 - Statewide ITDN TTX:
 - June 18th – Gainesville Civic Center
- MATF (Mutual Aid Task Force) Meeting:
 - *June 14th September 13th & December 12th Bay A, Georgia Public Safety Training Center*
 - 1000 Indian Springs Drive Forsyth, GA